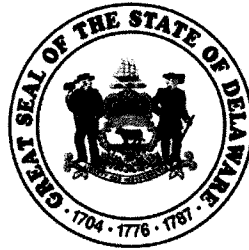


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June 23rd, 2016

Marlene Dortch
Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington DC 20554.

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Re: In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

The State of Delaware utilizes Sprint to provide Telecommunications Relay Services throughout Delaware. As mandated by the Federal Communications Commission (FCC), Sprint maintains a log of all consumer complaints that allege a violation of the federal minimum standards for Telecommunications Relay Services. The log captures the date and nature of the complaint as well as the date and explanation of the resolution.

The annual Complaint Log which includes complaints received between June 1, 2015 and May 31, 2016 is attached. There are no complaints for Delaware Relay Service between June 1, 2015 and May 31, 2016.

The contact information for the Delaware Public Service Commission and Delaware Telecommunications Relay Committee Chairperson are noted below. Complaints regarding TRS services can be made through those contacts, through the website <http://www.delawarerelay.com/> or through the 24/7 Customer Service contacts (800.676.3777 or sprint.trscustserv@sprint.com)

Please contact me with any questions or concerns.

Thank you very much.


Colleen Gause
Engineering and Telecommunications Team Leader
Delaware Department of Technology and Information

Connie McDowell
Senior Regulatory Policy Administrator
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Relay

Delaware FCC Complaint Log

2015 - 2016

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Complaint Tracking for Delaware (06/01/2015-05/31/2016). Total Customer Contacts: 0

Tally	Date of Complaint	Nature of Complaint	Date of Resolution	Explanation of Resolution
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Delaware FCC Complaint Log

2015 - 2016

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Complaint Tracking for Delaware (06/01/2015-05/31/2016). Total Customer Contacts: 0

Tally	Date of Complaint	Nature of Complaint	Date of Resolution	Explanation of Resolution
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